

# Reporting Process Chart

This chart provides an overview of what happens when someone reports suspected child abuse to the Ministry of Children and Family Development.

Someone (child, teen, relative, teacher, minister, doctor, police etc.) calls a child protection worker

Worker gathers information from reporter, which can include child, youth, relative, teacher, police, etc.

Child protection workers may offer support services or a referral to a community agency at any point during an assessment of an investigation

No further action is required

NO

Does the family require voluntary family service?

NO

Worker decides if an investigation is needed

YES

A child may be removed at any time during an investigation if the child's health or safety is perceived to be in danger

Worker provides referral to resources or services in the community

Worker interviews child, teens, relative, police, teachers, doctors, etc. Child protection worker arranges for medical attention if needed for the child or youth

No further action is required

NO

Does the family need voluntary family service?

NO

Does the child need protection?

YES

Worker decides Protective Family Services are needed

YES

Risks to child or youth are assessed and a plan to stop abuse or neglect is developed

Refers to services in the community

Provides Ministry Services

Court closes case

Voluntary plan

Court-ordered family plan